

Careers at PPC

Feedback from Parents – Actions Taken



Expanding opportunities
Enhancing futures

“You said.... We did...”

Parents consulted on	Response of parents was	What we did to address
Awareness of Careers Programme	83% of parents were not aware of the Careers Programme	Parent Newsletter (Sept edition) told parents about the existence of the Policy/Programme and where to find it. Also plans for a social media post linking to the Policy once it has been updated (April 2021)
Access to 1:1 guidance	71% of parents were not aware of how students could access careers guidance	Parent Newsletter outlines every edition how students can access careers guidance. This has changed through the year (due to Covid) ,changes outlined in full. Social media posts outlining Careers service timings also.
Quality of Guidance in college Scale of 1 -5	64% of parents said their child had not had any guidance. Only 17% of those whose child had accessed guidance categorised it as Excellent or good	We are collecting feedback from students after 1:1s to ask about quality and acting upon their suggestions where forthcoming.
Suggestions for improving careers service	Concerns re accessibility – parents not aware of service and how it is accessed Careers interviews should be mandatory and all content shared with parents	Parent Newsletter outlines how to access careers guidance. Social Media posts also. Staffing not sufficient to blanket interview every student. However, the link to book appointments has been emailed to every enrolled student of the college to raise the profile. Also due to data protection law, content cannot be shared routinely. However, Confidentiality statement has been adjusted, to state that info can be shared with student consent and all students

	<p>Contact parents directly, rather than rely on students</p> <p>Adviser is never available in student study time</p> <p>More emphasis on non Uni options is needed</p>	<p>encouraged to talk with parents about progression plans in every interview delivered.</p> <p>Parent newsletter now sent out termly via Parent Advantage system.</p> <p>Diane has changed her working hours so that she is in college to match student timetables. Diane now works 8am-2pm each day except Wed. Her office is open for drop in queries 8.30-11am and then Teams appointments are available until 2pm</p> <p>We have had a new programme for the Tutorial programme this year to ensure that it covers all options, including HE, Apprenticeships, Employment and Gap Year. We also include local developments in employment (LMI) in our newly developed Careers newsletter – sent out each Fri of term time. In addition, we have created a new MS Team for Y13 who have not applied to UCAS and we target these students individually for personalised guidance also.</p>
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